



COOE Quality Policy

COOE Pty Ltd is committed to providing premium quality environmental, rehabilitation and project management services in a timely and cost effective manner, in accordance with legislative requirements, whilst meeting or exceeding the expectations of our clients, stakeholders, industry peers and the wider community. This commitment is reflected in the Quality vision:

To implement continual improvement of COOE's internal processes to ensure quality is maintained across the company so as to provide the highest quality products and services to our Clients.

COOE recognises the following as the key elements in ensuring the provision of superior services and continuous improvement in environmental consulting and as such are dedicated to these and their development:

- Ensure compliance with all legislative requirements and current industry standards within Australia and Overseas in accordance with AS/NZS ISO 9001:2008.
- Provide a quality service, cost effectively and within the client's timeframe, which meet or exceed professional standards.
- Operate in a responsible social, environmental, ethical, and professional manner, complying with all legislative requirements.
- Monitor and review the Integrated Management System, work practices and legislative changes in order to continually improve the effectiveness of COOE's processes.
- Recruit, develop and retain highly qualified, motivated staff.

COOE is committed to work co-operatively in consultation with employees to ensure that this policy operates effectively and that quality issues are regularly reviewed. This policy will be reviewed annually to ensure it remains relevant to the organisation.

Joe Mifsud
COOE Managing Director / Principal
Scientist
28 August 2014

Sean Steed
COOE Company Director / Operations
Manager
28 August 2014

The policy is made available to the public on the organisation's website www.cooe.com.au.

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